

Supply Shortages

Date: November 1, 2021

Dear Regional Pathology Services Clients,

Over the past few months, we have experienced unprecedented levels of demand for our supply products while at the same time being impacted by global supply chain issues. We understand the important role that our products play in ensuring accurate diagnostic test results for your patients as well as safety and confidence for your clinical staff. We apologize for the inconvenience these shortages and shipment delays place on your facility. We are diligently ordering as we can from multiple vendors to try to keep up with the demand.

Please consider the following:

- Each gold SST (serum separator tube) is typically enough for 3-4 routine chemistry tests. For example, CMET, Lipid Panel, TSH, PSA, Mg, and Phos can be performed on one gold tube.
- Review specimen requirements on our test catalog www.reglab.org for minimum volumes, taking care to send enough so all testing is completed.
- Refrain from drawing extra tubes.
- Red top tubes may be sent to you as an alternative to an SST. In this case, please use the aliquot tubes provided to separate the serum from the cells within 2 hours of collection. Indicate “red top serum” on the aliquot tube to avoid confusion.
- Plasma from a PST (plasma separator tube) collected for your in-house testing may be an alternative specimen type for testing sent to RPS.

We would like to thank you for your patience during these national supply shortages and transportation delays, and assure you we are diligently exploring all supply options to minimize impact to our clients.

If you have any questions or issues, please contact client services at 402-559-6420 and ask to speak with one of the client coordinators.

24/7 Client Services 1-800-334-0459
