

Memorandum

To: Our Valued Clients
From: Regional Pathology Services
Date: August 24, 2017
Subject: Courier Service

I am happy to announce that we recently partnered with Lab Logistics for courier services. Lab Logistics has extensive experience in hospital related product transport and is fully committed to patient service and safety. This change will apply to all hospital and clinical courier needs.

Once the partnership begins on September 1st, 2017 Lab Logistics offers additional benefits, such as:

- Barcode scanning at point of pickup and delivery, GPS tracking that will assist in maintaining chain of custody procedures throughout the entire pickup and delivery process
- On Time Service Levels consistently at 95% or better
- Customized route sheets that will provide detailed stop information
- Field personnel specifically assigned to visit clients to receive feedback, monitor courier performance, and help with any aspect of the client's transportation needs
- Professionally attired, licensed, insured and experienced couriers compliant in Occupational Safety and Health Administration (OSHA) procedures; and completely compliant with the Health Insurance Portability and Accountability Act (HIPAA)
- A local dedicated manager and other support staff in the greater Omaha area familiar with all aspects of your account needs

Lab Logistics provide flawless service from “Go Live” but please do not hesitate to contact us with any questions or concerns. Also to obtain more information please visit www.reglab.org or email Theresa Faure (tdfaure@unmc.edu) and Jessica Carr (jessica.carr@unmc.edu)

To Place an Order:

Client Services:

Phone: 402-559-6420

Hours: M-F 24 hours, Sat/Sun 0700-1530

After Hours: Call Lab Logistics dispatch line: 855- LAB-LOGI (522-5644)

Thank you for your support.



Kirk Hansen
Director, Regional Pathology Services
402-559-7926