

**LAB ALERT: COVID-19 Testing Delay**

Date: July 16, 2020

Dear Regional Pathology Services Clients,

UNMC and its partner Nebraska Medicine have experienced temporary testing supply shortages, leading to:

- A temporary pause in accepting specimens for COVID-19 PCR testing (Test Code COV19)
- Longer than expected turnaround times. Results for specimens already received in the laboratory may take up to 7 days.

We encourage you to visit the TestNebraska website ([www.testnebraska.com](http://www.testnebraska.com)) to direct patients to a collection site.

The COVID-19 antibody test (Test Code SAR2G) is not impacted and may continue to be ordered.

We appreciate your patience and are working diligently to resume accepting samples as we face very challenging times.

Please be aware that not all insurance plans are covering COVID testing at 100%, some of the charges may be patient responsibility. Patients should contact their insurance company with questions, as each plan is unique.

**Please note that this information changes frequently. We will inform clients of updates as they become available.**

**If you have any questions, please contact your client coordinator:**

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