University of Nebraska Medical Center
REGIONAL PATHOLOGY SERVICES

November 12, 2026

LAB ALERT: Faxing/Email Outage

Dear Regional Pathology Services clients,

We are experiencing a fax and email outage due to nationwide Microsoft Exchange service disruption impacting the UNMC and Nebraska Medicine campuses. This is affecting both inbound and outbound faxing & emails.

Phone services are operational. Troubleshooting is in progress, and we do not have an estimated completion date.

For assistance during this outage, please use the following contacts:

Client Services

- Phone: 800-334-0459 | 402-559-6420

Billing Support

- Phone: 877-560-0009 | 402-559-9480

We appreciate your patience and will provide updates as they become available.