

## **Lab Alert: Planned 8 Hour System Downtime-Saturday April 23**

Date: April 20, 2022

Dear Regional Pathology Services Clients,

We wanted clients to be aware that our Sunquest Laboratory Information System is being upgraded this Saturday. This will require a scheduled downtime of approximately 8 hours while the upgrade is being applied, and data is being converted.

**WHEN: Saturday April 23, 2022 between 0800-1600**

Clients should not see any impact and can continue to place orders in their EMR's. STAT testing including stat blood bank, will be performed using downtime procedures and results will be faxed to clients. Electronic results will be available once systems are back up. There may be a slight delay in turnaround time due to this downtime. Thanks for your patience and understanding.

If you have any issues please contact our client services at 402-559-6420 or on-call pager at 402-888-2086.

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**24/7 Client Services 1-800-334-0459**