
Lab Alert: Temporary Service Interruption Update April 14, 2025

Dear Regional Pathology Services Clients,

A water issue damaged several analyzers in the Microbiology and Serology Laboratory and we continue to experience disruptions in service. The full extent of affected testing is still being determined, and turnaround times will be delayed. Our teams are working hard to minimize those delays.

Patient care is our priority. We will continue to accept all testing. At our discretion, patient specimens may be redirected to alternate Nebraska Medicine facilities or external reference laboratories to ensure continuity of testing services.

In some cases, results will be faxed to you, as they may not be returned electronically through the RPS interface or available in RPS Pathways.

For additional details or specific inquiries, please contact Regional Pathology Services Client Services.

We appreciate your understanding and cooperation during this time and will provide updates as more information becomes available.

Contact Regional Pathology Services

Call: 800-334-0459 | email: pathclientservrps@unmc.edu