
Lab Alert: Temporary Service Interruption

Update April 17, 2025

Dear Regional Pathology Services Clients,

We continue to assess the full impact on testing, and turnaround times due to the water-related damage to instrumentation in the Microbiology and Serology Laboratories.

All testing will continue to be accepted. Patient specimens may be redirected, and we are working to provide interfaced results. We appreciate your understanding and cooperation during this time and will continue to provide updates as information becomes available.

CHANGES NEEDED FOR IMPACTED TESTING:

Urine cultures (URNCU)—

- To extend stability on urine cultures please send in a grey top urine preservative tube (supply # MICRO107). *Note minimum volume 3mls.*

Other impacted tests—

- No updates to share at this time

RESULTS:

- Interfaced clients: Some results will be returned electronically and file as normal, however, some test codes may be changed and will not file as expected. Monitor your systems for unsolicited results. Faxed results will not be available in the interface.
- Non interfaced clients: In some cases, results will be faxed to you, or available in RPS Pathways.

BILLING:

- Billing fees and processes remain unchanged.

RPS PATHWAYS ACCESS:

- If you do not currently have access to RPS Pathways, please visit <http://www.reglab.org/information-systems/rps-pathways-information/> for the User Agreement, internet settings and instructions.

Contact Regional Pathology Services

Call: 800-334-0459 | email: pathclientservrps@unmc.edu