

## Lab Alert: United Healthcare Claims

Date: March 29, 2021

Dear Regional Pathology Services Clients,

We wanted clients to be aware that on January 1, 2021 United Healthcare changed claim submission formatting for hospital outreach laboratories. Since then, UHC has been erroneously denying our claims. Some patients have received EOBs from United Healthcare stating we are out of network.

**We want to assure our clients that we continue to be in-network with United Healthcare.**

United Healthcare will reprocess all 2021 denied claims once their system issues have been resolved.

To view all participating insurance networks go to  
<http://www.reglab.org/billingcompliance/participating-insurance-plans/>

If you have any questions or issues, please reach out to your account manager  
<http://www.reglab.org/contact-us/>

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24/7 Client Services 1-800-334-0459